

	Type	Hits	Search Text	DBs
1	BRS	132	(transfer or transfers or transferring) same (call or calls) same data and (program or programs) and call adj (center or centers)	USPAT
2	BRS	32	(transfer or transfers or transferring) same (call or calls) same data same (program or programs) and call adj (center or centers)	USPAT
3	BRS	1	(transfer or transfers or transferring) same (call or calls) same data same (program or programs) same between and call adj (center or centers) and ACD and (PBX or PABX or PBXs or exchange or exchanges) and CTI and (destination or destinations) with (transfer or transfers or transferring) with (call or calls) and (address or addresses) and (database or databases) and (application or applications) and (subscriber or client or customer or user or participant or caller) same information and (request or requests or requesting) and first and second and (agent or agents) and (disconnected or disconnect or disconnects) same (message or messages)	USPAT

JD 01/30/02

	Type	Hits	Search Text	DBs
4	BRS	1	(transfer or transfers or transferring) same (call or calls) same data same (program or programs) same between and call adj (center or centers) and ACD and (PBX or PABX or PBXs or exchange or exchanges) and CTI and (destination or destinations) with (transfer or transfers or transferring) with (call or calls) and (address or addresses) and (database or databases) and (application or applications) and (subscriber or client or customer or user or participant or caller) same information and (request or requests or requesting) and first and second and (agent or agents) and (disconnected or disconnect or disconnects) same (message or messages) and TCP/IP	USPAT
5	BRS	1	(transfer or transfers or transferring) same (call or calls) same data same (program or programs) same between and call adj (center or centers) and ACD and (PBX or PABX or PBXs or exchange or exchanges) and CTI and (destination or destinations) with (transfer or transfers or transferring) with (call or calls) and (address or addresses) and (database or databases) and (application or applications) and (subscriber or client or customer or user or participant or caller) same information and (request or requests or requesting) and first and second and (agent or agents) and (disconnected or disconnect or disconnects) same (message or messages) and TCP/IP and (send or sends or sending)	USPAT

	Type	Hits	Search Text	DBs
6	BRS	6	(transfer or transfers or transferring) same (call or calls) same data same (program or programs) same between and call adj (center or centers) and ACD and (PBX or PABX or PBXs or exchange or exchanges) and CTI and (destination or destinations)	USPAT
7	BRS	16	(transfer or transfers or transferring) same (call or calls) same data same (program or programs) same between and call adj (center or centers)	USPAT